

Licensing Ordering Information

When placing a purchase order for IDIS licenses, it is essential to specify whether the licenses are for a new installation or an existing installation. This ensures proper license issuance and activation. Follow the steps below based on your installation type.

A New Installation

if the license purchase is for a **new system installation**, follow these steps:

- A **unique license serial number** will be generated and sent to you via confirmation email.
- This serial number is required for **all future license additions** to the same system.
- When ordering **additional licenses** for this installation in the future, include this **original serial number** in your purchase order.

Existing Installation

For purchases related to an **existing system**, ensure the following:

- Provide the **existing license serial number** in your purchase order.
- Once the license is updated, you will receive a **revised confirmation email** confirming the update.



Failure to provide the serial number may cause delays in processing your order. Without the correct serial number, the license update process cannot be completed.

License-Specific Rules

Different IDIS license types have specific rules regarding serial numbers when purchasing updates or add-ons:

IDIS ISS Licenses

- The license serial number remains the same for all future purchases and updates.
- This serial number is unique per license type and should always be referenced for any modifications or additions.

IDIS VAI Licenses

- The license serial number changes when purchasing upgrades or add-ons.
- Each time an update is made, a new serial number will be issued.

Need Expert Help with Licensing or Purchasing

For questions about IDIS licensing, purchasing, or product compatibility, our sales team is ready to assist. Whether you need guidance on selecting the right license, upgrading an existing system, or understanding activation rules, we're here to help. Get expert support to ensure a smooth and hassle-free experience.



1.888.694.7827

sales@idisamericas.com

ISS Licensing

Part Number	Description
ISS-Expert	Single device license for registering an IDIS Device to a centralized administration server. Includes monitoring, recording, and streaming software.
ISS-ExpertPlus	Single device license for registering an IDIS Device and/or Onvif Device to a centralized administration server. Includes monitoring, recording, and streaming software.
ISS-ExpertStarterPack	Pack of 4 ISS-Expert licenses.
ISS-Federation	Integrates multiple ISS-Expert administration servers into a single system.
ISS-Backup	Single device backup license for registering an IDIS Device and/or Onvif camera to a centralized Backup server. Requires an ISS-Expert license.
ISS-Failover	Single device Failover license for registering an IDIS Device and/or Onvif camera to a centralized Failover server. Requires an ISS-Expert license.
ISS-FedFailover	Failover license for a centralized Federation Failover server. Requires an ISS-Federation license.
ISS-IDLA	Single device IDIS Expert IDLA Video Analytics license.
ISS-Redundant	Single device Redundant license for registering an IDIS Device and/or Onvif camera to a centralized Redundant server. Requires an ISS-Expert license.
ISS-RTP	Single device RTP Streaming service license for IDIS/Onvif devices.

For ISS licenses, the unique serial number remains the same after issuance.

IDIS VAI Licensing

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Part Number	Description
VS-ES1	Pro Essentials Software License Per Camera - 1-Year Subscription.
VS-ES3	Pro Essentials Software License Per Camera - 3-Year Subscription.
VS-ES5	Pro Essentials Software License Per Camera - 5-Year Subscription.
VS-ADV1	Pro Advanced Software License Per Camera - 1-Year Subscription.
VS-ADV3	Pro Advanced Software License Per Camera - 3-Year Subscription.
VS-ADV5	Pro Advanced Software License Per Camera - 5-Year Subscription.

For IDIS VAI licenses, the unique serial number changes upon upgrades or add-ons. All subscriptions include software maintenance during the subscription period.